

Derek J. Wolfe  
Senior Account Executive  
Houston Sales Division



CIGNA HealthCare

November 6, 2001

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Suite 1200  
Houston, TX 77056  
Telephone 713.552.7809  
Facsimile 713.552.7821

Ms. Julie O' Connell  
City of College Station  
1101 Texas Avenue  
College Station, TX 77842

Dear Ms. O' Connell:

We appreciate your consideration on The City of College Station. At the request of Preston Perryloal, I have been asked to forward to you several documents relevant to your questions.

- Please find attached, a copy of the CIGNA Behavioral Providers in the College Station area. With our recent client, Texas A&M, we have begun an expansion of our networks, including our behavioral providers. We have added several new providers in the College Station and Bryan area and will continue to actively build up our provider network in the upcoming month.

Here's a snap shot of our National capabilities and the experience standards of our providers. CIGNA Behavioral Health's network includes approximately 44,000 providers - 9,197 psychiatrists, 11,263 psychologists, 19,900 independently licensed master's level providers, and 5,757 facilities and programs.

Psychiatrists have direct patient service experience that averages more than 10 years including specialties such as geriatric, adult, adolescent, or child psychiatry. CIGNA Behavioral Health psychiatrists also have an average of eight years of utilization review or care management experience.

Psychologists are required to have a minimum of five years' related experience as licensed psychologists in an appropriate mental health environment. As in the case of CIGNA Behavioral Health psychiatrists, all psychologists must also have an average of eight years of utilization review or care management experience.

Our psychiatric nurses are registered nurses with five or more years of experience in mental health and substance abuse and two or more years of experience in a medical or surgical setting. Psychiatric nurses have an average of five years' utilization review or quality assurance experience. Additionally, all psychiatric nurses must have direct psychiatric hospital experience.

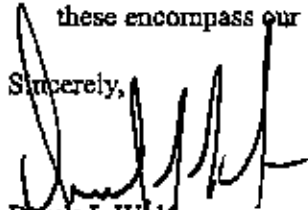
All certified substance abuse counselors must have six or more years' experience with alcohol and drug treatment programs. All CACs have an average of five years' utilization review or quality assurance experience.

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CIGNA HealthCare Health Plans  
Connecticut General Life Insurance Company  
CIGNA HealthCare, CIGNA Dental Health  
MCO, Inc./corp

- With regard to your concern for physician terminations within the CIGNA HealthCare provider network in the College Station area. The Brazos Valley Physician Organization contract requires 60 days prior notice of termination or the closing/moving of an offices. Continued care provisions protect patients under the care of a terminating physician for an additional 90 days. Our direct agreements require 90 days for termination plus 90 days of continued care after termination.
- Finally, I have also attached a specimen sample of our Application for Group Insurance. With the exception of this document and the Summary Information Form, included with the proposal binder, these encompass our agreement with the City.

Sincerely,



Derek J. Wolfe  
Senior Account Executive

cc: Mr. Preston Pomykal

11/06/2001 09:14 FAX # 972 455 6631

001/002

## PMRS Search Results

User: Sheila Burngamer

Date/Time: 11/06/2001 08:08:30 AM

2070488 NANCY ALBERT LPC, PHD 219 North Main St Ste 203 Bryan, Tx 77803 Distance: 0 mi. Direction: W Int/Ext: Ext	(979)224-3838	CONTRACTED	Individual	Female
08533 MICHAEL DUFFY LP, PHD 4103 Texas Ave S Ste 203 Bryan, Tx 77802 Distance: 2 mi. Direction: E Int/Ext: Ext	(979)361-7907	CONTRACTED	Individual	Male
1016841 BETTY MOSPADDEN LP, PHD 511 University Dr E Ste 210 College Station, Tx 77840 Distance: 5 mi. Direction: SE Int/Ext: Ext	9792680126 (LV)	CONTRACTED	Individual	Female
2073458 JERRAL TAYLOR LP, PHD 207 Rock Prairie Rd Ste B College Station, Tx 77845 Distance: 9 mi. Direction: SE Int/Ext: Ext	(979)894-7338	CONTRACTED	Individual	Male
1021242 RONALD LUTZ LP, PHD 4103 Texas Ave S Ste 203 Bryan, Tx 77802 Distance: 2 mi. Direction: E Int/Ext: Ext	(979)361-7907	CONTRACTED	Individual	Male
2071376 PAMELA PERLITZ LPC, MS (Inactive) 2010 E Villa Maria, Ste B Bryan, Tx 77802 Distance: 2 mi. Direction: SE Int/Ext: Ext	(979)776-3800	CREDENTIALING	Individual	Female
2067765 GLENN BRUXVOORT LMSW, MSSW 601 Mary Lake Dr Bryan, Tx 77801 Distance: 3 mi. Direction: S Int/Ext: Ext	(979)260-7805	CONTRACTED	Individual	Male
2070438 RUTH HELPERT-NUNEZ LMSW, MSW 3808 E 29th St Ste 205 Bryan, Tx 77802 Distance: 3 mi. Direction: SE Int/Ext: Ext	(979)260-8343	CONTRACTED	Individual	Female
2082642 BETH ROE LMFT, MS 207 Rock Prairie Rd Ste A2 College Station, Tx 77842 Distance: 4 mi. Direction: SE Int/Ext: Ext	(979)895-8119	CONTRACTED	Individual	Female
1058188 NANCY STEBBINS MD, MD 511 University Dr E Ste 210 College Station, Tx 77840 Distance: 5 mi. Direction: SE Int/Ext: Ext	(979)268-0126	CONTRACTED	Individual	Female
1055500 GERALD WHITE LPC, EDD 1701 Southwest Pkwy Ste 203 College Station, Tx 77840 Distance: 6 mi. Direction: SW Int/Ext: Ext	(979)764-8288	CONTRACTED	Individual	Male
1212 West Brown Heame, Tx 77859 Distance: 12 mi. Direction: W Int/Ext: Ext	(979)764-8288			
105 W Hwy 21 Caldwell, Tx 77838 Distance: 22 mi. Direction: W Int/Ext: Ext	(979)764-8288			
1028851 MARY DINKEL LPC, MED 1801 Shadowood Dr College Station, Tx 77840 Distance: 6 mi. Direction: SE Int/Ext: Ext	(409)698-7241	CONTRACTED	Individual	Female
2074818 CAROL BRACKETT LP, PHD 207 S Rock Prairie Rd College Station, Tx 77845 Distance: 9 mi. Direction: SE Int/Ext: Ext	(979)696-5556	CONTRACTED	Individual	Female
2072188 BETTY CONRAD LMSW, MSW 1805 Frost Dr College Station, Tx 77845 Distance: 9 mi. Direction: SE Int/Ext: Ext	(979)696-8077	CONTRACTED	Individual	Female

2034067 DEBRA MILBURN LPC, MS  
(Inactive) 207 Rock Prairie Road, Ste B College Station, TX 77845  
Distance: 8 mi. Direction: SE Int/Ext: Ext

(979)893-5890

CREDENTIALING Individual Female

1030891 CARLENE PALMER LPC, MS  
1602 Rock Prairie Rd Ste 230 College Station, TX 77845  
Distance: 9 mi. Direction: SE Int/Ext: Ext

(979)893-0518

CONTRACTED Individual Female

2043335 LARRY ROE LP, EDD  
207 Rock Prairie Rd Ste A2 College Station, TX 77845  
Distance: 9 mi. Direction: SE Int/Ext: Ext

(409)895-8118

CONTRACTED Individual Male